



TO OUR CANIACS,

The safety of our Customers and Crew is always a top priority. At Raising Cane's, we operate with the highest standards of quality and cleanliness. We go above and beyond what is required as well as what is common in the industry. We follow stringent policies and procedures on cleanliness, sanitation and health. This is fundamentally who we are and what we do every day.

We remain laser-focused on the safety and well-being of our Customers and Crew, which has always been our top priority. We continue to work with health and government officials to take all necessary precautions. We are constantly monitoring this situation as it evolves and adhering to guidance published from the [Centers for Disease Control and Prevention \(CDC\)](#).

As we navigate this, please know our ongoing commitment to you:

- **We will do the right thing.** We will take care of our Customers, our Crew and our Communities.
- **We will act with urgency.** We will move quickly in taking action. We will continue to share what we know, when we know it, with any situation we may encounter.
- **We will never sacrifice quality.** We will go above and beyond the standard and what's required to ensure we maintain your confidence.

I want you to know that this is personal to me and we are working hard for you. Thank you for your loyalty and unwavering trust in me and Raising Cane's Chicken Fingers.

ONE LOVE,

A handwritten signature in black ink that reads "TODD". The signature is stylized, with a long horizontal line above the letters and a small flourish under the "D".

Todd Graves

Founder, Owner & CEO

Original Fry Cook & Cashier